

HPE DATACENTER CARE FOR NONSTOP AND VIRTUALIZED NONSTOP SYSTEMS

Keeping your systems highly available

Our world never sleeps; many enterprises can't afford to be unavailable—for any reason. HPE NonStop systems are designed with high availability and performance in mind. With HPE Virtualized NonStop, your applications can now benefit from the unique scalability and availability advantages offered by the HPE NonStop, but in your private cloud on x86 systems. However, this environment demands special expertise to help drive business continuity, high availability, massive scalability, and operational efficiency that your enterprise demands.

HPE Datacenter Care for NonStop and Virtualized NonStop service experience delivers collaboration to help drive business continuity, high availability, massive scalability, and operational efficiency that your enterprise demands. HPE Pointnext Services experience is designed to help you maintain your HPE NonStop capabilities, proactively fix problems before they can cause systems outages, and keep your IT stable and reliable. Experienced HPE advisors work with you to achieve specified target performance levels and help meet your business goals. We work proactively to help prevent service interruptions through a

host of available optional services designed to meet your specific needs and they can be delivered at any time during the services agreement.

HPE Datacenter Care for Virtualized NonStop provides a service experience for eligible solutions in addition to the experience that you receive for HPE Datacenter Care for NonStop. HPE Datacenter Care for Virtualized NonStop solution gives your IT staff access to x86 hardware experts as well as the HPE Virtualized NonStop software. For HPE x86 reactive and proactive options are included. If your HPE Virtualized NonStop is not on HPE x86 systems, then they can be added to a multivendor agreement for support, so you have one place to call.

EXPERIENCE A PERSONALIZED, TAILORED SERVICE

Designed to help you consistently meet your service-level targets and other business objectives by providing:

- An assigned account team focused on your IT environment and business objectives with a single point of contact with a fast connection to HPE technical specialists who can help you address any critical issue and achieve quick resolution
- Access to HPE specialists who can augment your capabilities, with the goal of helping you reduce risk, increase productivity, and address peak workloads as well as emerging projects
- Remote support tools with active end-to-end case management and reporting to help avoid the unnecessary escalation

- The response level, ranging from next-business-day to call-to-repair including for multivendor systems that meets your needs

Centralize your HPE NonStop and Virtualized NonStop support by leveraging one partner for your IT environment with the specialized expertise and methodologies needed for complex technologies including multivendor. Access to centers of excellence for many different technologies and work with an expert for help that is relevant for your IT.

- Utilize specialized technical and operational advice
- Take advantage of strategic partnerships for collaboration
- Access a personalized dashboard to manage devices (cases, warranty information, alerts)

HPE Datacenter Care for NonStop and Virtualized NonStop provides your IT staff with experience and expertise to keep your IT lean, agile, and adaptable so you can focus on business priorities.

Get a simplified IT operations experience

Learn how you can see a positive and measurable impact to your IT operating model and business.

For more information, contact your HPE sales rep or authorized channel partner of choice.

LEARN MORE AT

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