IMPLEMENT YOUR REMOTE COLLABORATION PLATFORM IN THE SPEED OF LIGHT

HPE Fast Start Service for Microsoft Teams
Did you decide to move to a modern hub for team collaboration and respond to the increasing demand for remote work? Hewlett Packard Enterprise will guide you step-by-step through a Microsoft Teams implementation via remotely delivered virtual sessions led by our experts.

A general objective for many enterprises is to regain productivity of their organization to fully recover from the economic downturn caused by the COVID-19 crisis. The common action taken by companies to achieve this objective is an implementation of a collaborative solution allowing their (globally) dispersed teams to efficiently communicate and collaborate without the need for travelling to meet in person. The efficient collaboration amongst remote workers requires more than a chat, call, or video conference. Remote workers need a comprehensive team collaboration platform, providing them with full palette of collaboration functions to experience a seamless interaction with their colleagues, partners, and customers. Functioning of an enterprise involves many processes and the collaboration platform should provide the organization with a variety of integration options supporting the automation of processes.

Microsoft Teams consists of common collaboration functions, but the true power of this team collaboration platform is the broad range of built-in integrations and the extensibility enabling enterprises to redesign their business processes including remote work and automation without sacrificing the security and compliance commitments. Microsoft Teams is included in all Microsoft 365 and Microsoft Office 365 service plans. The available Microsoft Teams functionality is dependent upon the selected plan.

Many organizations made the strategic decision to implement Microsoft Teams as the company-wide hub for team collaboration to best utilize their investment into Microsoft Modern Workplace solution. However, each of those organizations is at a different stage of the Microsoft Teams implementation. When the COVID-19 crisis began, some organizations already started with a proof of concept, or were running through the pilot implementation. Others were in the middle of the Microsoft Teams rollout. Since the outbreak, the common challenge for all of them is the immediate demand to speed up the implementation and quickly respond to enormous growth of remote workers community in their business units.

Transformation of business-critical systems such as a team collaboration platform can be a complex process consisting of planning, testing, implementing, and performing adoption activities, all in the right sequence to minimize disruption and impact on the organization’s business. HPE has extensive experience in these most complex transformations. We capture all this experience and expertise in a remotely delivered service offering helping your organization to quickly implement Microsoft Teams, with a focus on accelerating adoption.
HPE Fast Start Service for Microsoft Teams follows a proven transformation methodology simplified to seven key steps enabling crucial parts of your organization to be ready for remote team collaboration within 15 days. Our technology and adoption experts will guide your project team through this rapid Microsoft Teams implementation via a set of virtual sessions:

- **Preassessment**—Provides information about the upcoming engagement, enabling the organization to prepare optimally for meaningful and efficient interactions resulting in high-quality information to support further design, remediation, enablement, and rollout activities.

- **Assessment**—Establish a common understanding of the as-is situation in terms of on-premises infrastructure and cloud components and the ability of the organization to adopt the changes introduced by Microsoft Teams as well as identify high-level roadblocks for the successful rollout.

- **Design**—Provides a user-centric design of Microsoft Teams for a maximum of five vital business processes, departments, and personas in the organization and sets a common understanding of the decisions taken to enable the basic Microsoft Teams workload capabilities.

- **Remediation**—Provides guidance and support to the organization stakeholders to prioritize their activities in remediating the identified high-level technical and organizational roadblocks that could endanger the successful rollout and adoption of Microsoft Teams.

- **Platform**—Provides the back-end governance setup and supports the IT department in onboarding an identified user group to enable controlled collaboration and communication activities for the selected vital business processes in the organization.

- **Enablement**—Establish a basic governance framework within Microsoft Teams workspaces, to enable user productivity. Adds basic customizations to provide additional functionality for enhancing the productivity within the Microsoft Teams user interface and trains team owners on the basics of managing a team.

- **Rollout**—Provides the operational availability of Microsoft Teams to the end-user community as well as support to the end-users, service desk, and IT administrators for a maximum of three days after the service introduction to maximize adoption from day one onwards.

The service is delivered in a sequence of virtual sessions following a predefined schedule to best utilize the time of your resources. HPE experts are using a set of materials, such as a questionnaire and design patterns, prepared in advance, as well as the Advisor for Teams and Network Planner for Microsoft Teams tools available in your Microsoft Teams admin center to achieve desired outcomes within the given timeframe.

HPE Fast Start Service for Microsoft Teams is part of a broader services portfolio helping organizations with larger digital workplace transformation projects to migrate to the Microsoft 365 platform or to better utilize it.
FEATURES AND BENEFITS

Begin your transformation today and start taking advantage of the many benefits a Microsoft Teams platform has to offer. HPE can help you get there quickly, through a proven and seamless process. Ultimately, you’ll be able to:

Respond quickly to the remote work boom
We believe that your organization already took the necessary decisions and performed the steps needed to support your employees with remote work tools. Some of those decisions and steps were taken under pressure caused by the outbreak of COVID-19 crisis. While you made a long-term, strategic decision to implement Microsoft Teams as the team collaboration platform, HPE is ready to help you with a minimal viable setup that makes it part of your remote-workers’ toolbox today.

Enable end-user community for speedy adoption
HPE follows a people-first transformation approach because we experienced that user satisfaction drives the success of the overall solution. We help you with Microsoft Teams adoption for the identified user group. We also help you to define essential management of change principles that enable your organization to efficiently adopt this team collaboration platform of choice and build an environment of trust and awareness in your user community.

Establish foundation for Microsoft Teams operational excellence
With the introduction of cloud-based team collaboration solution in your organization, a new support and operations model needs to be implemented to reflect the Microsoft Teams ecosystem of supporting Microsoft 365 technologies. HPE provides you with knowledge and experience from delivering to multiple customers who have had similar challenges. We offer our best practices supporting you in redesigning your governance and service management models, thereby enabling your organization to operate Microsoft Teams in the initial stage and later implement complex team collaboration use cases.

Place a stepping stone for your team collaboration platform
Demand for remote work grew within last couple of years and it is going to be a norm in the world after the COVID-19 pandemic ends. Today, the majority of remote work activities is done in virtual meetings using video conferencing and conversation features, however this is not how it will stay in the future. The future of remote work will focus on an increase of business process efficiency using advanced technologies, such as Artificial Intelligence (AI) based bots, process automation or augmented reality. HPE helps you to build a stepping stone Microsoft Teams solution that will become the long-term foundation for your future remote work and team collaboration platform.

Get maximum out of your Microsoft 365 investment
In the past you may have built your remote communication and collaboration strategy around Microsoft Skype for Business or other legacy solutions, and may have implemented a robust on-premises solution, which unfortunately was not designed for an extensive load generated by your end-users during the COVID-19 pandemic. You already made investments into Microsoft 365 or Microsoft Office 365 licenses and your end users are utilizing some of the workloads from this software-as-a-service (SaaS) productivity platform. HPE helps you to get the maximum out of your current investment and implement the initial Microsoft Teams solution without additional software licensing costs.
Remote working is likely to become a mainstream mode of working after the event, and organizations should expect this to be a permanent and persistent pattern in their workplace and prepare for this long-term shift.¹

Effective remote work programs enable increased employee productivity and reduce employee stress, according to an array of studies. Nearly two-thirds of organizations supporting remote work have documented higher productivity.²

In year 2019, we found that 38% of remote workers and 15% of remote managers received no training on how to work remotely.³

Only 4% of CFOs are telling us that their organizations will require employees to immediately return to the office, even after receiving approval from state and local authorities to reopen their physical facilities.⁴

**CONCLUSION**

We believe that your success is also our success, and we strive to be your trusted partner. Our transformation approach is built around the people-first principle. We take the risk ownership through the project lifecycle leveraging our long-term experience. Our delivery organization is able to deliver digital workplace solutions to multinational enterprise organizations on a global scale. When it comes to modernizing a critical service such as communication and collaboration systems, you need to be able to trust a partner who is experienced, ready, and able to provide flexible advisory and professional services that fit your individual business needs.

**Count on HPE for full lifecycle support for a complete Microsoft Teams solution**

HPE offers a comprehensive range of services to support Microsoft Teams solutions and all aspects of the Microsoft communication and collaboration infrastructure and toolsets—from strategy, design, and transition through operating in an evergreen ecosystem, which is constantly evolving and improving. Work with HPE to determine a better path through modernizing your team collaboration platform today.

**LEARN MORE AT**
hpe.com/info/workplace-services

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¹ Coronavirus (COVID-19) Outbreak: Short- and Long-Term Actions for CIOs, Gartner, April 2020
² How to Cultivate Effective “Remote Work” Programs, Gartner, May 2019
³ State of Remote Work 2019, Owl Labs, September 2019
⁴ Press Release—CFO Reopen Plans, Gartner, April 2020

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