

A healthcare company provides services to more than 85 million people worldwide. It operates Medicaid programs in the U.S., employer sponsored and individual health benefits plans, Medicare, and veterans' programs. It processes nearly 2 million claims per day.

Challenge: Improving the accuracy, efficiency of claims processing

- Reduce claim payment errors and fraud
- Improve the overall patient experience
- Create a 360-degree view of patient in near real-time

Solution: Unifying disparate data sources

- Brings together multiple data sources in HPE Ezmeral Data Fabric*
- Creates a single data lake with NFS
- Uses machine learning to support real-time adjudication of claims
- Segregates data through multi-tenancy

Results: Big Data to improve the patient experience

- Targets 20% reduction in waste, fraud, and claims abuse
- Improves patient experience through ratings tracking
- Proactively addresses patient care needs

* Formerly MapR Data Platform

