As a leading technology services provider with clients in over 200 countries, Accenture recognized the importance of simplifying and standardizing its IT asset disposition (ITAD) process globally to improve supply chain transparency and efficiency to achieve its business and environmental sustainability goals.

Being that Hewlett Packard Enterprise (HPE) is one of the few companies that can provide IT asset recovery consistently at a global scale, Accenture looked to HPE to help provide chain of custody tracking, secure asset retirement, and reporting around its refurbished and recycled assets.

By partnering with HPE, Accenture is accelerating its circular economy approach, executing a new end-of-use management plan that is influenced by key environmental metrics to help optimize yield, and re-marketing opportunities.
**CHALLENGE**

**Supply chain transparency**
Realizing the risks and challenges of having multiple asset disposition suppliers, Accenture needed to consolidate its 40+ ITAD suppliers to selected two global providers.

“Data security is our number one priority. For that reason, it was very important for us to consolidate the number of our asset disposition suppliers to be able have a comprehensive view of our assets.”

– Renee Cordova Lottes, CIO Platform Management, Strategic Initiatives Lead, Accenture

Additionally, Accenture was looking to increase reporting capacity around ITAD in order to drive toward its own circular economy business objectives.

Prior to working with HPE, Accenture’s approach was to minimize processing and logistics fees and manage its growing IT infrastructure by leveraging global providers.

**SOLUTION**

**Responsible IT asset management**
HPE leads the industry as a trusted, secure asset management vendor and has a depth of experience in ITAD.

HPE Technology Renewal Centers (TRCs) in Andover, Massachusetts, and Erskine, Scotland extend the life of technology whenever possible. HPE helps customers innovate quickly and easily, and provides solutions like HPE Asset Upcycling Services. It includes data cleansing and environmentally responsible removal, upcycling or recycling. In 2018 alone, HPE processed about four million assets, remarketing 89% and recycling the remaining 11%.

Additionally, HPE is able to provide Accenture with detailed reporting of refurbished and recycled assets by leveraging the HPE Circular Economy Report. The tool gives customers key information to estimate IT’s contribution to their Sustainability and Environmental Reporting (SER) requirements. The report provides an analysis of the reuse to recycling ratio, as well as estimates of savings in energy, materials, greenhouse gas emissions, and landfill volume avoided by processing end-of-use assets through HPE Technology Renewal Centers.

**BENEFITS**

**Environmental and financial savings**
The HPE circular economy approach benefits both the environment and Accenture’s bottom line.

As we process Accenture’s unneeded assets through our asset upcycling services, our lifecycle experts will refurbish the equipment, giving it a second life. HPE offers true market value for resold equipment, providing money back that Accenture can reinvest in other innovative solutions.

“Rather than just sending our products to a recycling facility, utilizing HPE Asset Upcycling Services enables us to extend the life of our assets. This is critical for meeting our sustainability goals and reaffirms our commitment to be good global citizens.”

Within the first half of 2019, Accenture was already able to realize environmental savings by sending Accenture-owned retired IT assets to be recycled or refurbished. These savings include reducing emissions by 197 metric tonnes of CO2e, avoiding 817 MWh of energy, and diverting 5.5 metric tonnes of waste from landfill. Savings are only expected to increase as Accenture expands its ITAD services to its customers.

**LEARN MORE AT**

HPE Circular Economy
HPE Asset Upcycling Services