



# HPE REMOTE DATA MIGRATION APPLIANCE SERVICE

## Advisory and Professional Services

### SERVICE OVERVIEW

HPE Remote Data Migration Appliance service is available in two packaged offerings, which help to simplify the data migration process and provide a flexible way to migrate your organization's data safely, with minimal impact on your operations.

Using this remote delivery service, you can leverage HPE's depth of technical capabilities, combined with proven migration methodologies, to help you get a faster return on your storage investment, reduce risk, and accelerate your transition from third-party storage vendors to HPE Nimble Storage.

The two available packages are created based on the number of hosts and the amount of data being migrated. An HPE data migration specialist performs the migration remotely with knowledge transfer to the Customer. A hardware appliance is provided to facilitate the data migration from third-party storage vendors to HPE Nimble Storage. Hewlett Packard Enterprise has partnered with Cirrus Data Solution Inc. (CDSI) and selected their migration appliance with its unique patented technology as the preferred migration method.

You can focus your HPE Remote Data Migration Appliance service on production and/or non-production systems in the timeframe that fits your schedule. You can choose to focus data migration efforts on critical production systems. Either way, these remote data migration service options provide you with the flexibility to accomplish your migration to HPE Nimble Storage.

### SERVICE BENEFITS

The HPE Remote Data Migration Appliance service helps to:

- Accelerate the data migration process from third-party storage to HPE Nimble Storage  
(Note: Not every storage vendor and model may be supported. Contact an HPE representative for further information.)
- Leverage technology from HPE and CDSI, with an HPE Pointnext Services led approach
- Accelerate time to solution, which can result in a better return on investment of your storage environment
- Reduce risk and project costs using a proven data migration methodology and access to an experienced HPE data migration specialist

### SERVICE FEATURE HIGHLIGHTS

- Accelerated data migration process
- Project coordination
- Environment discovery process
- Migration design and pilot
- Migration planning
- Migration execution

**TABLE 1.** Service features

Feature	Delivery specifications
<b>Accelerated data migration process</b>	HPE will engage with the Customer's team to execute the data migration process based on the standardized data migration approach.
<b>Project coordination</b>	HPE will assist the Customer with project coordination by initiating the project with a kick-off meeting and organizing follow-up and status meetings.
<b>Environment discovery process</b>	HPE will analyze the in-scope servers and source environment and document the minimum supported requirements necessary for the remote data migration service.
<b>Migration design and pilot</b>	HPE will identify the appropriate migration methodology and develop a data migration playbook for this methodology. HPE will also perform a migration pilot based on the data migration playbook. The pilot will be for up to one host and 2 TB.
<b>Migration planning</b>	HPE will assist the Customer's team in determining the proposed schedule to complete the migration successfully.
<b>Migration execution</b>	HPE will help to configure the necessary migration tools and execute the methodology for data migration from the source third-party storage to the target HPE Nimble Storage.

## SERVICE ELIGIBILITY

Customers are eligible for remote delivery. A request for on-site delivery will require a custom statement of work.

SKU	Service	Description	Duration
<b>HU7D0A1</b>	HPE Remote Mig SAN 10 hosts 25TB SVC	HPE provides remote delivery migration service for up to 10 hosts and up to 25 TB of data. The service provides migration of data from third-party storage to HPE Nimble Storage. It includes round-trip shipping of two CDSI hardware appliances to a single site location to help facilitate the data migration.	Up to seven-and-a-half days of remote delivery.
<b>HU7D1A1</b>	HPE Remote Mig SAN 50 hosts 100TB SVC	HPE provides remote delivery data migration service for up to 50 hosts and up to 100 TB of data. The service provides migration of data from third-party storage to HPE Nimble Storage. It includes round-trip shipping of two CDSI hardware appliances to a single site location to help facilitate the data migration.	Up to twenty five days of remote delivery.



## CUSTOMER RESPONSIBILITIES

The Customer will:

- Have the necessary licensing, server(s), and storage available. CDSI appliance licenses are included as part of this service and for the duration of the service only.
- Allow the HPE personnel necessary remote access to all software and hardware products required for the remote data migration services.
- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information, and otherwise, be available to assist HPE in facilitating the delivery of this service.
- Perform other reasonable activities to help HPE identify, implement, or resolve problems, as requested by HPE.
- Provide all information necessary for HPE to deliver timely and professional telephone support or remote delivery.
- Ensure the participation of the Customer's IT storage administrator, database administrator, network administrator, server administrator, and other selected staff to discuss business/operational objectives and any special requirements as applicable.
- Be responsible for the security of the Customer's proprietary and confidential information.
- Ensure that the target HPE Nimble Storage is installed, configured, and accessible to the appropriate hosts.
- Provide access to both the source and target storage management server.
- Be responsible for initial setup of the CDSI appliances and connecting to the network and SAN. Guided instructions will be provided to advise on connectivity requirements. HPE can provide additional services outside the scope of this service to perform that task.
- Install any recommended host-based patching or software upgrades, including device drivers, multipathing software, and/or switch firmware.
- Meet all the technical prerequisites identified and communicated by the HPE service specialist that are needed to successfully complete service delivery; these may include, but are not limited to cabling, connectivity, and sufficient bandwidth between the source storage and HPE Nimble Storage.
- Ensure data back-up and recoverability plans are in place prior to service deployment through proven means, such as performing a full backup of the data to be migrated and providing access to this backup data when requested by HPE.

## GENERAL PROVISIONS/OTHER EXCLUSIONS

- Any services not clearly specified in this document are excluded from this service. Such exclusions include but are not limited to:
  - Resolution of hardware-related problems encountered during the service
  - Required remediation to attached hosts, operating systems, host bus adapters (HBAs), switches, or source storage
  - Application integration or integration of third-party products or peripherals not included as part of the data migration services
  - Target HPE Nimble Storage design
  - The implementation of any service recommended by HPE in connection with these services
  - Back up of data
- Services will be provided during HPE standard local business days and hours during consecutive working days, excluding weekends and HPE holidays. Any services provided outside of HPE standard business days and/or hours may be subject to additional charges.
- HPE's partner CDSI will ship two appliances to a single Customer location for the purchased service delivery.
- CDSI appliances remain the property of CDSI.
- For SKU HU7DOA1, the CDSI appliances will only remain on-site for a maximum period of 30 calendar days from the delivery of the appliance to the Customer site. On the 30th day after arriving on-site (or sooner if services have been completed), CDSI will arrange to have the appliances shipped back to them directly.
- For SKU HU7D1A1, the CDSI appliances will only remain on-site for a maximum period of 60 calendar days from the delivery of the appliance to the Customer site. On the 60th day after arriving on-site (or sooner if services have been completed), CDSI will arrange to have the appliances shipped back to them directly.
- HPE reserves the right to charge over and above the service package pricing, at HPE's discretion, for any appliances that are not made available by the Customer for return shipping as required.



## Data sheet

- Services are provided where possible over consecutive business days and at HPE discretion.
- Services required due to causes external to the HPE-maintained hardware or software are excluded from this service.
- The Customer acknowledges and agrees that HPE may use resources outside the country of purchase to remotely access the products in order to perform these services.
- HPE reserves the right to charge, on a time-and-materials basis, for any additional work over and above the service package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- HPE reserves the right to re-price this service if the Customer does not schedule and provide for subsequent delivery within 90 days of order acceptance.
- HPE's ability to deliver this service is dependent upon the Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of any information and data the Customer provides HPE.
- Tasks that are not clearly specified in this document are excluded from this service.
- Services are delivered by one HPE data migration specialist working remotely.
- HPE will stop delivery of the data migration services when the purchased service hour workweeks are exhausted, unless additional hours are purchased by the Customer.
- Documentation created for this engagement will be available in an electronic format created using Microsoft Office.
- To the extent HPE processes personal data on the Customer behalf while providing services, the HPE Data Migration Services—Data Privacy and Security Agreement found at [hpe.com/info/customer-privacy.html](https://hpe.com/info/customer-privacy.html) shall apply.
- Deliverables are deemed accepted upon delivery.

## ORDERING INFORMATION

Availability of service features and service levels may vary according to local resources and may be restricted to eligible products and geographic locations.

To obtain further information or to order HPE Remote Data Migration Appliance Service, contact a local HPE sales representative.

- HU7D0A1 HPE Remote Mig 10 hosts 25TB SVC
- HU7D1A1 HPE Remote Mig 50 hosts 100TB SVC

Consult a local HPE representative or HPE reseller regarding, which product number will best meet your specific needs.

## LEARN MORE AT

[hpe.com/us/en/services/consulting.html](https://hpe.com/us/en/services/consulting.html)

Make the right purchase decision.  
Contact our presales specialists.



Chat



Email



Call



**HPE support**



**Get updates**

  
**Hewlett Packard  
Enterprise**

© Copyright 2020 Hewlett Packard Enterprise Development LP. The information contained herein is subject to change without notice. The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

This data sheet is governed by the Hewlett Packard Enterprise current standard sales terms, which include the supplemental data sheet, or, if applicable, the Customer's purchase agreement with Hewlett Packard Enterprise.

Microsoft is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries. All third-party marks are property of their respective owners.

a00107256ENW, November 2020