MODERNIZE IT OPERATIONS

More than 4000 customers across the globe have modernized IT using HPE Datacenter Care. They know first-hand the value of optimizing daily tasks, integrating technology for simplified management, and streamlining delivery of IT for more cloud-like experiences.

**OPTIMIZE**

*Optimize. Automate. Solve IT operations to simplify, delay to stay ahead.*

“HPE Datacenter Care has proven to encompass all our requirements in running mission-critical systems – ensuring that we receive the best-in-class support in both proactive and reactive scenarios.”

Robbie Blake, IT Manager, DAA

“It’s our Account Support Manager who has made the management of our environment and communication with HPE worth using HPE Datacenter Care.”

Robbie Blake, IT Manager, DAA

“IT’s your turn. Modernize IT from the edge to the cloud with HPE Datacenter Care. Discover how we can simplify and speed up your day-to-day operations. Visit hpe.com/services/datacentercare”

**INTEGRATE**

*Connect your people, processes and infrastructure to solve complex challenges.*

“We get the needed pair of hands to keep our storage arrays and networks in optimal condition, which would be a very time-consuming task (if not totally impossible) without HPE Datacenter Care.”

Jarkko Kytomaki, IS Manager, Nokia corporation

**STREAMLINE**

*Streamline your experience to operate and enjoy a cloud-like experience.*

“We rely on HPE Datacenter Care to provide critical hardware support for our most important services.”

Michael Fay, Systems Administrator, Americas, Inc.

“Be proactive about potential risks.”

96%

*Reduce time spent managing vendors* 80%

*Get the needed pair of hands to keep your storage arrays and networks in optimal condition, which would be a very time-consuming task (if not totally impossible) without HPE Datacenter Care.*

Jarkko Kytomaki, IS Manager, Nokia corporation

**ASSIGNED TEAM**

*Assign team elements that understand your IT and business.*

“We rely on the HPE Datacenter Care team to ensure improved planning so we can mitigate risk and get ahead of issues before they happen. HPE Datacenter Care processes help provide rapid response and resolution to IT issues which gives us peace of mind.”

Gordon Fong, IT Manager, UBS AG

**PROACTIVE SUPPORT**

*Proactive support and best practices that help you avoid unplanned outages.*

“HPE Datacenter Care has proven to encompass all our requirements in running mission-critical systems – ensuring that we receive the best-in-class support in both proactive and reactive scenarios.”

Robbie Blake, IT Manager, DAA

“We improve the response time for data center incidents and planned maintenance windows. We now focus on core business-related projects by using HPE expertise for multivendor support.”

Cale Coote, IT Manager, Iron Mountain

“The Account Support Manager has made the management of our environment and communication with HPE worth using HPE Datacenter Care.”

Robbie Blake, IT Manager, DAA

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Jarkko Kytomaki, IS Manager, Nokia corporation

**INCUBATOR SUPPORT**

*Include support and best practices from edge to cloud.*

“Optimize my organization’s incident-management process, including 24x7 coverage, as a valuable benefit.”

97%

*97% of surveyed organizations agree that their HPE Datacenter Care support team cares about their success.*

96% of surveyed organizations rate HPE Datacenter Care’s focused delivery of agreed action plans as valuable 95%

60% of surveyed organizations rate HPE Datacenter Care’s proactive management of systems as a valuable benefit 95%

96%

“HPE Datacenter Care has proven to encompass all our requirements in running mission-critical systems – ensuring that we receive the best-in-class support in both proactive and reactive scenarios.”

Robbie Blake, IT Manager, DAA

**PLANNING AND DELIVERY**

*Plan and deliver your projects with confidence.*

“Dial one number for all support”

98%

*98% of surveyed organizations rate HPE Datacenter Care support as excellent.*

“Be proactive about potential risks.”

96% of surveyed organizations rate HPE Datacenter Care’s proactive identification and prevention of issues as valuable in supporting efforts to mitigate risks 96%

“Reduce time spent managing vendors”

80%

“We get the needed pair of hands to keep our storage arrays and networks in optimal condition, which would be a very time-consuming task (if not totally impossible) without HPE Datacenter Care.”

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**MODERNIZE IT OPERATIONS**

*HPE Datacenter Care helps create new business outcomes and value.*

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