

Help to keep your data highly available

HPE Datacenter Care for HPE Nimble Storage

HPE Datacenter Care enables agility and innovation

Leverage one partner for your IT environment, from core to cloud, with specialized expertise and methodologies for complex technologies

- Help with the day-to-day, routine tasks
- Free up resources for innovation
- Help IT to help optimize operations
- Gain a partner that knows your IT and business

Mitigate risk keeping your HPE Nimble Storage running

With more and more data coming in from the Edge, business are storing more and more critical information on your storage. They need immediate access to that data for analysis and it is imperative that your HPE Nimble Storage solution performs at peak performance day in and day out. HPE Datacenter Care for **HPE Nimble Storage** gives you the experience required to keep your data highly available for IT and the business, and to allow IT focus on driving business outcomes and success.

Whether you already have an existing HPE Nimble Storage solution or are new to this technology, you will want to make sure you're getting the most from this storage solution. This includes helping optimize your experience using HPE InfoSight technology and helping maximize the return on your investment.

We want to help you be more proactive in managing your environment to get the top performance from your HPE Nimble Storage investment. We want you to have fast access to specialized expertise when you need it.

HPE Datacenter Care can provide

- An assigned account team with access to local and global experts
- HPE Nimble Storage Proactive Support Manager (PSM)
- Reactive and proactive hardware and software support

- Quarterly or monthly reporting for the HPE Nimble Storage solution dependent on your needs
- Education and advisory services options are available

Helping drive optimal availability and performance

HPE Datacenter Care for HPE Nimble Storage offers the benefits of HPE Datacenter Care, both proactive and reactive support including start-to-finish call management, an assigned account team, and direct access to technical expertise. However, with this specialized solution, you also receive a range of deliverables that is specific only to HPE Nimble Storage, including proactive and advisory services to help optimize efficiency and availability. Many of these specialized services are designed to help reduce data availability issues and downtime.

This service not only works to help optimize performance of your storage devices but also evaluates storage resources in the context of the entire IT infrastructure.

HPE Datacenter Care for HPE Nimble Storage proactively applies best practices for configuration management of the storage hardware and software as well as customized storage support activities. There is diligent attention given to version control, performance, capacity planning, and the overall health of the array for problem prevention to drive better business outcomes.



“We get the needed pair of hands to keep our storage arrays and networks in optimal condition, which would be a very time-consuming task (if not totally impossible) without HPE Datacenter Care.”¹

– Jarkko Kytomaki, IS manager, Nokia Corporation

Make the most of your HPE Nimble Storage

Personalized support

Benefit from a personalized experience that helps you meet your IT and business goals by partnering with technical experts who deliver tailored, personal plans and guidance, and coordinate deliverables. Your team of experts is led by an assigned HPE account support manager (ASM) and includes a technical account manager (TAM) and an HPE Nimble Storage PSM, whenever one or more HPE Nimble Storage arrays are part of the agreement. The PSM is your HPE Nimble Storage expert and will collaborate with the ASM. The PSM is responsible for providing you with HPE InfoSight training, HPE Nimble Storage PSM reports, and delivery of HPE Nimble Storage proactive deliverables. HPE Datacenter Care for HPE Nimble Storage helps you focus on your business priorities and drive more innovation by you freeing up IT staff.

HPE Datacenter Care is a personalized, flexible, and cost-effective relationship-based experience to data center support and operations. We help you optimize day-to-day

tasks, streamline technology management, and transform to a more agile IT operations. HPE Datacenter Care for HPE Nimble Storage can help you keep your data highly available, so you can drive insights and actions across your business.

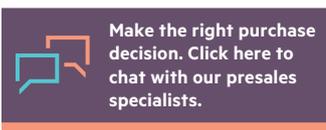
Why HPE

At Hewlett Packard Enterprise, our mission is to make IT operations simple, drive speed and agility, and develop a strategy to help customers accelerate the enterprise from Edge to cloud, helping connect data, Edges, and clouds, everywhere. **HPE Pointnext** brings the services expertise, so you can keep pace with innovation, improve efficiency, and reduce cost by providing powerful, scalable IT solutions in 80 countries globally with an extensive network of HPE authorized channel partners. Our goal is to help you be successful today and into the future.

Learn more at
hpe.com/pointnext

hpe.com/services/datacentercare

¹ TechValidate HPE Datacenter Care customer survey, May 2018.



Sign up for updates