



Hewlett Packard
Enterprise

Solution guide

IT (Computer) Hardware Recycling Program for Commercial Customers

Service Access Information for Europe, Middle East and Africa

Hewlett Packard Enterprise IT (Computer) Hardware Recycling Program for Commercial Customers in Europe, Middle East and Africa

Eligibility

- Offer applies only to Hewlett Packard Enterprise partners and business customers.
- HPE or other brands of Information Technology (IT) hardware are eligible.

Services Provided

- Collection of equipment from the customer's location and transportation to a Hewlett Packard Enterprise authorized processing facility, or identification of the nearest associated drop-off location.*
- Recycling in compliance with [HPE standards](#). Note— If you wish to review HPE reuse programs, see “Trade In” and “Return for Cash” headings at hpe.com/recycle.
- Certificate of processing.*
- Where national legislation dictates that other services should be offered, we will adapt our service to be compliant.

* Note: Collection and transportation service may incur cost if not required under national legislation. Special services required by a customer such as serial number capture also may incur costs. Costs will be determined and quoted individually based on current market prices. To request a price quote, see below “request take back services or price quote”.

Countries served

This document covers services in the following countries. For other countries, see hpe.com/recycle.

Austria	Germany	Morocco	Saudi Arabia
Belgium	Hungary	Netherlands	Slovakia
Bulgaria	Ireland	Norway	Slovenia
Cyprus	Israel	Oman	Spain
Czech Republic	Italy	Poland	Sweden
Denmark	Kuwait	Portugal	Switzerland
Dubai	Latvia	Qatar	Turkey
Estonia	Lithuania	Romania	United Arab Emirates
Finland	Luxembourg	Russia	United Kingdom
France	Malta		

Request take back service or price quote

To request IT hardware recycling services or a price quote, Hewlett Packard Enterprise business customers should complete the form at the link below.

Note:

If you use the HPE IT Hardware Recycling Program, you agree to the [Terms and Conditions](#).

Request recycling services or cost quote in Europe, Middle East and Africa, [click here](#).