

# Boost efficiency and performance

## HPE Datacenter Care for 3PAR

### HPE Datacenter Care drives results:<sup>1</sup>

70%

less fewer outages

25%

more efficient IT management

44%

less time spend keeping the lights on

398%

three-year ROI

\$29,037

in benefits per 100 users per year

5 months

to payback

67%

less revenue lost due to unplanned outages



### Mitigate risk and simplify with HPE Datacenter Care for 3PAR

With businesses storing more and more critical information on HPE 3PAR arrays, it's imperative that your storage environment perform optimally every day. HPE Datacenter Care for 3PAR gives customers the experience required for their 3PAR storage solution to keep data highly available so IT can help drive business outcomes and success.

Whether you already have an existing 3PAR solution or are new to this technology, you want to make sure you're getting the most from your **3PAR storage**. This includes optimizing your experience using 3PAR technology and maximizing the return on your investment.

### Drive optimal availability and performance

**HPE Datacenter Care** for 3PAR offers all the benefits of HPE Datacenter Care, both proactive and reactive support including: an enhanced priority call experience with start to finish call management, an assigned account team, and direct access to technical expertise. But with this specialized solution, you also receive a range of 3PAR deliverables, including proactive and advisory services to help optimize efficiency and availability. Many of these specialized services are designed to help reduce data availability issues and downtime. Benefits include:

- Improve overall disk array performance and capacity utilization, stability, and availability
- Establish a baseline as a reference point for future performance analyses and capacity management

<sup>1</sup> The Business Value of HPE Datacenter Care Document #US42983717 © 2018 IDC.



“We get the needed pair of hands to keep our storage arrays and networks in optimal condition, which would be a very time-consuming task (if not totally impossible) without HPE Datacenter Care”.<sup>2</sup>

– Jarkko Kytomaki, IS Manager,  
Nokia Corporation

- Identify potential issues before they can affect business operations
- Facilitate improvements in storage system management by comparing your systems' current states with recommended HPE best practices
- Avoid possible issues due to out of date firmware or software revisions with checks to the configuration of your 3PAR systems
- Implement system enhancements including additional 3PAR functionalities and features
- Reduce business risk and project costs by working with HPE specialists

## Proactively reduce outages and problems

We can help maintain a firmware and software baseline, implement configuration best practices, and ensure peak performance with a balanced use of storage and network resources that will help avoid data accessibility issues. 3PAR proactive service activities help anticipate storage demands with:

- **HPE 3PAR health check** baselines array configuration against recommended best practices.
- **HPE 3PAR performance and capacity trending** (base + additional report) delivers key performance and capacity metrics together with HPE observations and recommendations.
- **SAN/storage software and firmware analysis** for HPE 3PAR and storage networking devices.
- **Operational and technical advice** is delivered together with an HPE 3PAR technical expert.

## Prevent Data loss

Keeping your storage at peak performance is only part of the story, but having a solution to quickly recover your data in case of a catastrophic event is key.

## HPE Advisory and Professional services, as part of your HPE Datacenter Care, are

Storage focused services that will help you improve uptime and prevent data loss. Complement the existing 3PAR proactive activities, already available in Datacenter Care, and focus on storage system health with environmental data protection services that include:

- **Backup Efficiency Analysis**—a discovery workshop that evaluates the state of your data protection environment, focusing on operational stability, problem identification, capacity consumption, and constraints.
- **Backup Impact Analysis**—HPE performs a deep dive analysis to help when there is an issue with your backup environment. We focus on enhancing processes and procedures for improved infrastructure utilization to meet SLAs for RTO and RPO—and enable data recoverability.
- **Business Impact Analysis Service**—**HPE Pointnext** consultants work with you to evaluate business-process criticalities and recovery parameters. Experts help identify processes that will let you access the continuity of your business operations, recovery, and resumption in case of disaster.

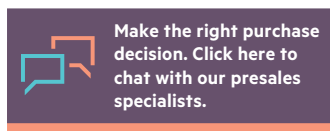
## The experience you need to drive business outcomes

With your business depending on the information stored in your 3PAR system, we can help you apply best practices for storage configuration and management. HPE Datacenter Care for 3PAR will help you manage: version control, performance, capacity, and overall array health all drive problem reduction so you can focus on business growth and innovation.

Learn more about how to optimize your storage assets for improved availability, efficiency, and long-term stability. Contact your HPE representative or authorized reseller, or visit [HPE Datacenter Care](https://www.hpe.com/services/datacentercare).

Learn more at  
[hpe.com/services/datacentercare](https://www.hpe.com/services/datacentercare)

<sup>2</sup> TechValidate customer survey May 2018



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