

HPE SEE, ACM/TMP, RS Operations and Administration training

HPE CMS Education Center



Course overview

- Delivery: Instructor-led
- Date: On request
- Length: Three days
- Location: HPE premises (preferred) or your location
- Level: Intermediate
- Delivery language: English

Course description

This course explains platform use and describes its software components, presenting a complete picture of system features, operation, and capabilities. A large part of the course is dedicated to hands-on exercises for attendees to gain practical experience with the platform and prepare to operate it live.

Audience

The training is designed for:

- Platform operators and administrators
- Support and maintenance engineers who need an operational understanding of the platform

Training agenda

Day 1

- Introduction
- HPE MSE description and architecture
- HPE MSE Service Execution Environment (SEE) component architecture
- SEE configuration
- SEE start and stop
- SEE monitoring
- Troubleshooting tools overview

Day 2

- HPE MSE Reporting System (RS) component architecture
- RS configuration
- RS start and stop
- RS life monitoring
- RS offline monitoring
- Troubleshooting tools overview

Day 3

- HPE MSE Application Content Manager and Tenant Management Portal (ACM/TMP) components architecture
- ACM/TMP configuration
- ACM/TMP start and stop
- ACM/TMP monitoring
- Troubleshooting tools overview



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Learning objectives

Upon successful completion of this course, you should be able to:

- Understand the product concepts, topology, and architecture
- Start and stop the platform
- Check the platform to ensure it's correctly started or stopped
- Operate, monitor, and administrate the platform
- Undertake a primary troubleshooting diagnostic

Overview

Mandatory course prerequisites

- Must have attended to HPE OCMP operations and administration training
- Good knowledge of Linux RedHat administration tasks
- Good knowledge of English—if necessary, translation services can be hired for an additional fee.

Course materials and methodology

At the beginning of the course, you will receive a PDF copy of all PowerPoint slides. One set of user documentation will be available for use during the course. Lectures are interspersed with hands-on exercises, with about half of the course dedicated to practical sessions focused on platform operations.

Course location

This course is delivered at an HPE site with HPE-supplied facilities and equipment. It may be delivered on demand at the client's premises, in which case the client is responsible for training room setup, including video projector, white/paper board, and one platform test bed. In either case, attendees must bring their own laptops.

Trainer's profile

Training will be led by a senior HPE consultant with expertise in platform operations.

Audience size

Training requires a minimum of two students and a maximum of eight.

Training schedule

- This course is offered on demand.
- A six- to eight-week lead time is required to schedule the training session.

For more information

For details on course contents, fee, and availability, please send an email to HPE-CMS.Training@hpe.com.