HPE OCCP (SIP connectivity) Operations and Administration training
HPE CMS Education Center

Course description
This course explains platform use and describes its software components, presenting a complete picture of system features, operation, and capabilities. A large part of the course is dedicated to hands-on exercises for attendees to gain practical experience with the platform and prepare to operate it live.

Audience
The training is designed for:
- Platform operators and administrators
- Support and maintenance engineers who need an operational understanding of the platform

Learning objectives
Upon successful completion of this course, you should be able to:
- Understand the product concepts, topology, and architecture
- Start and stop the platform
- Check the platform to ensure it’s correctly started or stopped
- Operate, monitor, and administrate the platform
- Undertake a primary troubleshooting diagnostic
Overview

Mandatory course prerequisites
- Good knowledge of Linux RedHat administration tasks
- Knowledge of SIP protocol
- Good knowledge of English, as the course is delivered in English. If necessary, translation services can be hired for an additional fee.

Course materials and methodology
At the beginning of the course, you will receive a PDF copy of all PowerPoint slides. One set of user documentation will be available for use during the course. Lectures are interspersed with hands-on exercises, with about half of the course dedicated to practical sessions focused on platform operations.

Course location
This course is delivered at an HPE site with HPE-supplied facilities and equipment. It may be delivered on demand at the client’s premises, in which case the client is responsible for training room setup, including video projector, white/paper board, and one platform test bed. In either case, attendees must bring their own laptops.

Trainer’s profile
Training will be led by a senior HPE consultant with expertise in platform operations.

Audience size
Training requires a minimum of two students and a maximum of eight.

Training schedule
- This course is offered on demand.
- A six- to eight-week lead time is required to schedule the training session.

For more information
For details on course contents, fee, and availability, please send an email to HPE-CMS.Training@hpe.com.